

Leyton Fencing & Sheds Ltd

Head Office: 139 Francis Road, Leyton, London E10 6NT • www.leytonfencing.co.uk

Guarantee Certificate

PLEASE KEEP THIS SECTION OF THE CARD FOR YOUR RECORDS AND TO VALIDATE YOUR 5 YEAR GUARANTEE.

020 8556 3310

CUSTOMER CHARTER

This charter establishes the code of practice operated by Leyton Fencing and your expectations from us.

- To deal with all Customers in a professional, lawful and ethical manner, maintaining the highest levels of customer service and after sales care at all times.
- To accurately measure the site and recommend the right products to meet the brief.
- To provide a detailed estimate of the work required and a schedule for payments.
- To maintain all necessary work skills and knowledge, accepting responsibility for the actions of employees, subcontractors and other appointed representatives.
- To maintain all necessary registrations, licences and insurance.
- To offer a 5 year guarantee that the installation will be fit for purpose and of a high standard.
- To construct all installations in accordance with instructions and best practices working competently and responsibly throughout the duration of the contract.
- To leave the site clean and tidy throughout the duration of the contract and remove all old fence panels and posts
- To deal quickly and efficiently with any snagging that arises.
- To advise on any technical difficulties and delays.
- To leave the Customer satisfied at all times.

Don't sit on the fence, call the experts, call Leyton Fencing & Sheds Ltd

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